

INTRODUCING ONLINE BILL PAY for City of Yukon Utility Customers

You've asked for it, and now it's here! You can pay your utility bill online with your MasterCard, Visa or Discover from the convenience of your own computer 24 hours a day.

1. Go to the City of Yukon's website, www.cityofyukonok.gov.
2. Click on the "Pay Online" button located on the left side of the page.
3. This link will take you to the City of Yukon Online Payment Center.
4. Enter your information as requested. You must know your account number, which is printed in the upper right corner of your monthly utility bill. Please note that a \$1.00 Online Service Fee is required for each transaction, which goes to the bill pay site host.
5. When your transaction is completed, you will see a receipt which we recommend that you print and/or save for your permanent records.
6. Our office will receive an e-mail notification that you paid, which includes your name, utility account number, payment amount, payment date and the time you entered your payment. We will post your credit card payment to your utility account.
7. The City of Yukon's policies regarding payment due dates, late penalty assessments and service termination remain in effect and apply to all accounts and types of payments.



PAY ONLINE



City of Yukon
Utility Billing Dept
500 W Main St
PO Box 850500
Yukon, OK 73085
405-354-1895
405-350-8909 Fax

customerservice@cityofyukonok.gov
www.cityofyukonok.gov

- **Online Bill Pay**

Pay your utility bill with your MasterCard, Visa or Discover from the convenience of your own computer 24 hours a day. Simply go to the city's website and click on "Pay Online" located on the left side of the page. Please have your utility account number ready, which is printed in the upper right corner of your bill. A \$1.00 service charge is required for each transaction and is retained by the bill pay site host. Policies regarding payment due dates, late penalty assessments and service termination remain in effect and apply to all accounts and types of payments.

- **Paperless Billing**

Receive an electronic bill delivered to your e-mail inbox each month, instead of a paper bill delivered by the mail service. Enrollment forms are posted on our web site or we can e-mail one to you.

- **Bank Drafts**

Enjoy the convenience of having your monthly payment drafted from your bank account on the due date every month. No more late fees, checks to write or waiting in line. You continue to receive a monthly bill from us for your records. Enrollment forms are posted on our web site or we will forward one to you upon request.

- [**customerservice@cityofyukonok.gov**](mailto:customerservice@cityofyukonok.gov)

You are welcome to contact us online for any questions or requests you may have about your utility account. We will respond during our regular working hours which are 8:30 a.m. to 5 p.m. Monday through Friday.

- [**www.cityofyukonok.gov**](http://www.cityofyukonok.gov)

Visit the City of Yukon's official web site 24 hours a day. You can access our Online Bill Pay system, view our department's information and download our forms.

- **Cox Channel 20**

Watch for Utility Billing postings on the local government access Cox Channel 20.

Please note:

The City of Yukon Utility Billing Dept. is OPEN Martin Luther King Jr. Day.
The January payment due date is Monday, January 16, 2012. Thank you!